

David Campbell
Commercial Director
NHBC



Supporting the industry during the pandemic

Continued support on active sites

Working with the industry as sites re-open

Free training webinars

40 years of Pride in the Job

COVID-19

We are still actively working and able to support you.



Virtual Training



PRIDE IN THE JOB AWARDS 2020

40 YEAR ANNIVERSARY

Supporting the industry during the pandemic

Protecting
our
business

Warranty
Price reset

Investing to
improve our
service to you

Capital efficiency
and
risk exposure



WARRANTY AND
INSURANCE

Buildmark



Our consistent focus on quality

NHBC's core purpose remains the same...

“

...to protect policyholders and support the delivery
of high-quality homes

”

We remain a committed partner to the house-building sector

Providing you with unmatched capacity, insight and expertise



Our consistent focus on quality

Enhanced inspections

Construction Quality Reviews

Technical Risk Management

1. Risk assessment

2. Operational TRM

3. Construction
quality insights

4. Management
framework

Helping you meet the changing environment



Evolving production levels

Changing regulation

Fire safety

New Homes Ombudsman

Helping you meet the changing environment

Dedicated MMC team



Helping to deliver
long-lasting
homes

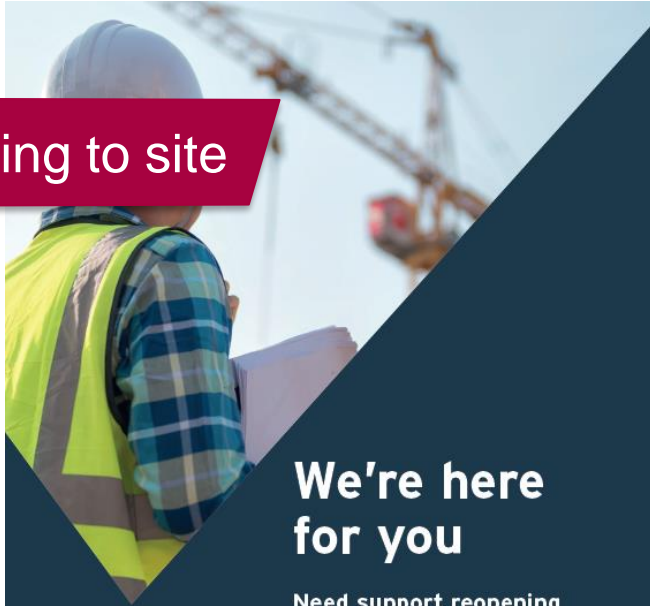
SUPPORTING MODERN METHODS OF CONSTRUCTION

Climate Change



Evolving our offer – we are here to help

Returning to site



We're here for you

Need support reopening your sites?

Our teams are geared up and ready to support you get your sites back to work. Please speak to your NHBC contact to see how we can help. We're in this together.

Call us now on **0344 633 1000**
or visit **www.nhbc.co.uk**

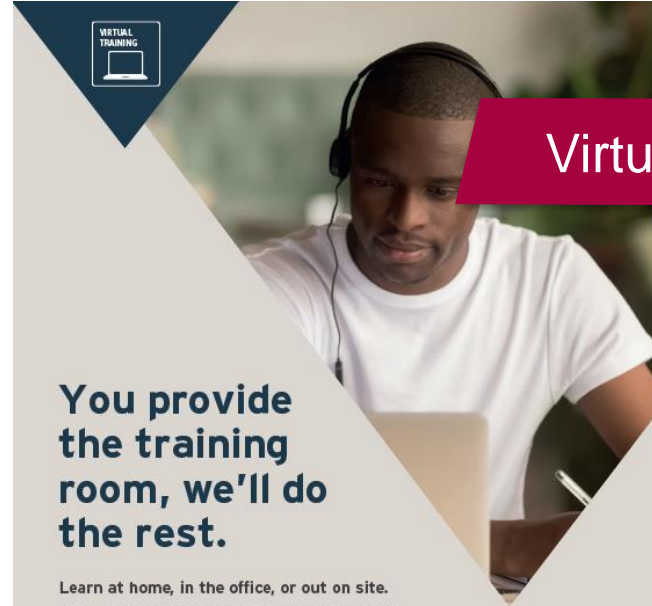


Building Standards. Protecting Homeowners

NHBC is authorised by the Financial Conduct Authority and regulated by the Prudential Regulation Authority. NHBC is registered in England, Worcester, company number 0202034. NHBC's registered address is NHBC House, Day Avenue, Kettering, NN16 9JF, UK.

02575 0520

Virtual training



You provide the training room, we'll do the rest.

Learn at home, in the office, or out on site.

Our Virtual Training programme gives you online access to our in-depth technical courses and two-hour webinars, all on key industry topics. With 28,000 participants already using NHBC Virtual Training, join them today to update your skills and knowledge.

Call us now on **0344 633 1000**
or visit **www.nhbc.co.uk/virtualtraining**
and look for the virtual training icon.

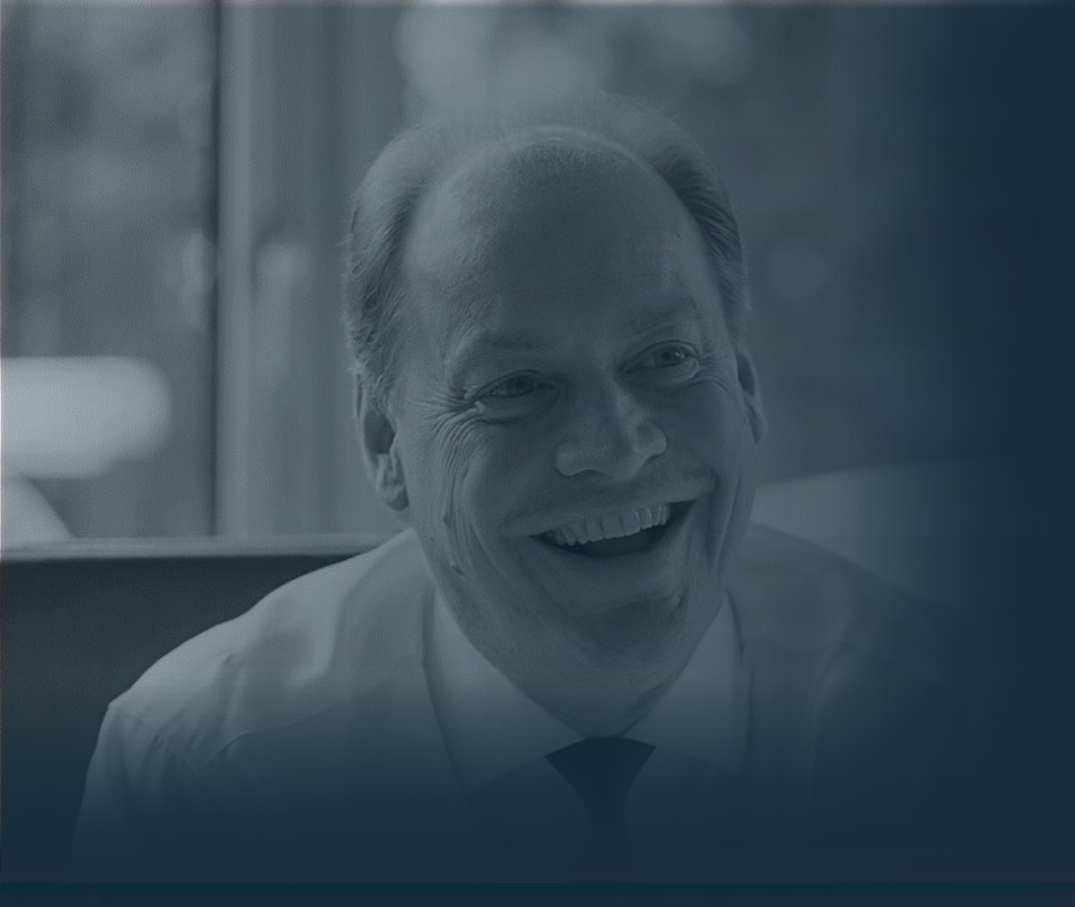


Building Standards. Protecting Homeowners

NHBC is authorised by the Financial Conduct Authority and regulated by the Prudential Regulation Authority. NHBC is registered in England, Worcester, company number 0202034. NHBC's registered address is NHBC House, Day Avenue, Kettering, NN16 9JF, UK.

02575 0520





Thank you

